

Statement of Purpose

Revised January 2014

Service Provider ID: RTQ

Nominated Individual: Trish Jay, Director of Quality and Performance

1. Aims and objectives

2gether NHS Foundation Trust (2gether) is a specialist trust providing social and mental healthcare services in Gloucestershire and Herefordshire. This includes providing assessment, signposting and emotional wellbeing support for people with long term conditions such as dementia, as well as the provision of learning disability services in Gloucestershire and drug and alcohol services in Herefordshire.

We also provide Occupational Health services to public and private sector clients under our Working Well 2gether identity; and our Journey 2 Work and Back 2 Work services facilitate vocational opportunities and promote social inclusion for people in recovery.

We serve a population of over 761,000. We support approximately 12,500 individuals at any one time and offer education and support to their carers and families.

We were authorised by Monitor on 1st July 2007. The applicant organisation, Gloucestershire Partnership NHS Trust, was established ten years ago.

We became 2gether NHS Foundation Trust in April 2008 as part of an initiative to pursue our purpose of Making Life Better for individuals with learning disabilities and mental health problems.

Our organisation's name is a statement of the philosophy that lies at the heart of how we work to deliver our services and achieve our purpose: together for our communities; together with our commissioners; and together to improve the emotional wellbeing of the people we serve.

We invest time, energy and enthusiasm in building and sustaining effective partnerships which in turn provide connected solutions for our customers.

A key theme for the Trust is to promote the value of wider communications to help ensure that we can provide the right services, at the right time and the right place for people we serve.

As a Foundation Trust, we seek to ensure local accountability, ownership and control. Our nearly 7000 members play an important part in ensuring that the Trust is an integral part of the communities we serve. Our continued aim is to ensure that our members are engaged, well informed and consulted across a range of both national and local NHS initiatives.

Our purpose is to make life better. Our vision is to offer services that are appropriate and desirable to individual consumers at a price commissioners can afford. We want to:

- Be the provider of choice for our customers and commissioners
- Be the employer of choice in a competitive employment environment
- Deliver high quality, accessible, equitable, cost effective services that are attractive to other commissioners and individual consumers
- Ensure the long term stability and viability of the organisation in order to deliver the

vision and goals

- Promote, model and advocate social inclusion

Our values are:

- Seeing service user perspective
- Excelling & improving
- Responsive
- Valuing & respectful
- Inclusive, open & honest
- Can do
- Efficient, effective, economic and equitable

We continuously review our clinical practice to deliver best practice packages of care and keep improving on our delivery of quality – outcomes, safety and customer experience. We aim to deliver upper quartile quality and financial performance amongst NHS mental health foundation trusts. We promise to use our Foundation Trust status to work together with our members so that local opinion remains at the heart of everything we do.

2. Regulated services provided and service user needs

Regulated Activities

The CQC identifies fifteen types of regulated activity to cover all of health and social care. There are three types of regulated activities that cover all of the services within ²gether:

- **Treatment of disease, disorder or injury**
- **Assessment of medical treatment for persons detained under the Mental Health Act 1983**
- **Diagnostic and Screening Procedures**

Service Provision

We deliver a comprehensive range of integrated mental and social healthcare services to the populations of Gloucestershire and Herefordshire.

Our social care services are delivered through formal contracts; one with Gloucestershire County Council through the NHS Gloucestershire Contract; one with Herefordshire County Council.

Our services are delivered through four localities to help make sure that our services are delivered as close to a service user's home as possible. Our localities are:

- North Gloucestershire Locality - Cheltenham, Tewksbury & North Cotswolds
- South Gloucestershire Locality – Stroud & South Cotswolds
- West Gloucestershire Locality – Gloucester & Forest of Dean
- Herefordshire including countywide inpatient services

In addition, Gloucestershire countywide services provide acute in-patient care for adults over 18 years old and rehabilitation and habilitation support for people with a learning disability, as well specialist services.

Gloucestershire's Children and Young People service commenced on 1 April 2011, following a competitive tendering process by Gloucestershire County Council and NHS Gloucestershire. The service provides an enhanced and more accessible service that targets support to the particular needs of children and young people.

Herefordshire

We provide a comprehensive range of integrated mental health and social care services across the county. Our services are as follow:

- Primary Care Mental Health Team
- Recovery Teams - providing community-based mental health service
- Children and Adolescent Mental Health Team
- Specialist teams including Early intervention, Assertive Outreach and Crisis and Home Treatment teams, Drug and Alcohol services
- Let's Talk – Improving Access to Psychological Therapies
- Adult inpatient care provided through inpatient beds based at Stonebow Unit and Recovery Beds based at Oak House
- Learning Disability Health Services

Gloucestershire

Each of our localities in Gloucestershire is aligned to our local general practice surgeries and deliver local services to our communities through multidisciplinary and specialist teams. They are:

- One Stop Teams
- Primary Mental Health Care
- Specialist services including Managing Memory & Hospital Liaison
- Let's Talk – Improving Access to Psychological Therapies

Gloucestershire One Stop Teams

The One Stop Teams are community based teams that offer a strong focus on the promotion of recovery, social care and personalised care planning. The teams deliver specialist secondary care for adults (18+) with acute episodes of serious mental ill health and/or learning disability needs. The team's focus is to deliver personalised care, based on the person's individual needs by making reasonable adjustments where required to a range of evidence based mental health and learning disability care packages.

Services are delivered by professionals including psychological therapists with a specialism within Community Learning Disability; Recovery; and Older People Mental Community Mental Health care and integrated social care is offered to adults over 18 years of age with mental health difficulties.

Gloucestershire Primary Mental Health Care Service

Our Primary Mental Health Care Teams work with primary care colleagues. The teams provide assessment, advice and signposting to primary care to support the management and understanding of mental health issues, including the promotion of positive emotional wellbeing. The team can also facilitate access to our Improving Access to Psychological Therapies service for evidence based treatments for depression and anxiety and our Managing Memory ²gether service for memory assessment and management.

Where required, the team also offer short term interventions to support primary care in the management of common mental health disorders; and supportive mental health intervention for physical health issues.

The teams work closely with the local One Stop Team to facilitate mental health recovery and support people with longer term conditions, such as stable psychosis within the primary care setting. Services are provided in general practice surgeries, service user homes and other community settings.

Gloucestershire Countywide Services

Gloucestershire countywide services provide acute inpatient care for adults over 18 years old and rehabilitation and habilitation support for people with a learning disability, across seven separate sites. There are two main mental health inpatient units - Wotton Lawn and Charlton Lane Hospital. At Wotton Lawn there is Psychiatric Intensive Care within our Greyfriars Unit, a Low Secure facility and the Maxwell Centre, our Section 136 Assessment Suite.

The service also includes teams that provide crisis home treatment and assertive outreach.

Gloucestershire Children & Young People Services

²gether's Children and Young People services (CYPS) provide a specialist emotional wellbeing and mental health service for all children and young people who are registered with a GP in Gloucestershire. The service sees children and young people up to 18 years of age.

Usually children and young people referred are experiencing emotional wellbeing problems that significantly affect their ability to cope with normal stresses and demands of life. In addition, the service also accepts referrals for developmental disorders, eating disorders, bipolar disorders, psychosis, attachment difficulties, infant mental health problems, conduct disorders or when a young person is at risk of harming themselves.

The service has three directly employed teams of professionals delivering clinical care, which can be stepped up or stepped down according to the individual's current situation and emotional wellbeing. The services include:

- Inter-agency and vulnerable children team works pro-actively with partner agencies in specific areas including Looked after Children's mental health, Youth Offending, Understanding Sexual Behaviour, Substance Misuse, Family Court assessment, Complex Engagement, Infant Mental Health, Hospital Education and Paediatric Liaison.
- Level 3/3.5 service offers a range of interventions which minimise the risk of transition at a time of high need for service users and provide intensive home treatment.

Our partner, Action for Children provide an Access and Engagement Service with specific contributions to the delivery of the Parenting Programme, the Complex Engagement Service, the Learning Disability Service and support staff for the Level 3.5 Home Treatment Service.

3. Name, address and registered manager

Nominated Individual : Mrs Trish Jay, Director of Quality & Performance

Full name of service provider: ²gether NHS Foundation Trust

Address: Rikenel, Montpellier, Gloucester, GL1 1LY

Telephone: 01452 894071

Email: trish.jay@glos.nhs.uk

Web address: www.2gether.nhs.uk

4. Locations where regulated activities are provided

Site	Address	Setting
Rikenel	Montpellier, Gloucester, Gloucestershire, GL1 1LY	Community Teams/Outpatients/ Liaison teams
Wotton Lawn	Horton Road, Gloucester, Gloucestershire, GL1 3PX	Inpatient + associated services
Honeybourne	Swindon Road, Cheltenham, Gloucestershire, GL51 9EZ	Inpatient
Charlton Lane Centre	Cheltenham, Gloucestershire, GL53 9DZ	Inpatient & Community Teams
Westridge	Horsemarling Lane, Standish, Stonehouse, Gloucestershire, GL10 3HA	Inpatient & Community Teams
Hollybrook	Berkley Close, Stroud, Gloucestershire, GL5 4UL	Inpatient & Community Teams
Stonebow Unit	Stonebow Road, Hereford, Herefordshire, HR1 2ER	Inpatient & Community Teams
Oak House	45 Barton Street, Hereford, Herefordshire, HR4 0AY	Inpatient & Community Teams
Laurel House	123 Swindon Road Cheltenham Gloucestershire, GL50 4NB	Inpatient