

1. QUALITY RISK PROFILE (QRP)

1.1 The Care Quality Commission use the Quality Risk Profile alongside the Provider Compliance Assessment record (electronic information held on the organisation) to support continuous monitoring of compliance. The Quality Risk Profile is also provided directly to commissioners. Care Quality Commission inspectors use a provider's Quality Risk Profile:

- When carrying out a planned review of compliance, to identify and prioritise potential risks of non-compliance.
- To regularly review potential non-compliance, which may trigger a responsive review of compliance?

The presence of 'worse than expected' risk estimates within the Quality Risk Profile will not currently automatically affect the organisation's registration status. This is because the Quality Risk Profile does not produce a judgement about compliance with the essential standards. Instead it is designed to assist compliance inspectors to determine whether they need to target regulatory actions and responses.

1.2 Key issues

The Quality Risk Profile has eight potential dials and runs from Low Green to High red.

The risk dial runs as follows (from low to High risk)

Low Green-High Green-Low Yellow-High Yellow-Low amber-High amber-Low Red-high Red.

1.3 Changes in assessed risk relating to Outcome Areas compared to December 2013

The Quality Risk Profile was released by the Care Quality Commission on 10th February 2014 and is compared with the previous Quality Risk Profile, released in December 2013. Overall the outcome areas demonstrate a medium to low risk and the table below outlines the key changes.

Outcome	Area	Data Items	Change in QRP risk rating from Dec 2013 to February 2014	Dec 2013	Feb 2014	Trust comments on changes
Outcome 1	Respecting and involving people who use services	173 (up 1)	No Change	Low Yellow	Low Yellow	
Outcome 2	Consent to Care and Treatment	3	No Change	Low Yellow	Low Yellow	
Outcome 4	Care and Welfare	75 (up 2)	No Change	Low Green	Low Green	
Outcome 5	Nutrition	50	No Change	High Green	High Green	
Outcome 6	Co-operating with other providers	11	No Change	Low Yellow	Low Yellow	
Outcome 7	Safeguarding	12 (down 1)	No Change	Low Yellow	Low Yellow	
Outcome 8	Cleanliness and Infection Control	214 (down 1)	No Change	Low Green	Low Green	
Outcome 9	Management of Medicines	10	No Change	High Yellow	High Yellow	
Outcome10	Premises	165	No Change	Low Green	Low Green	
Outcome 11	Equipment	25	No Change	High Green	High Green	
Outcome 12	Requirements for workers	9	No Change	Low Yellow	Low Yellow	
Outcome 13	Staffing	7 (up1)	No Change	Low Green	Low Green	
Outcome 14	Supporting Staff	44	No	High	High	

			Change	Yellow	yellow	
Outcome16	Quality	29 (up 1)	No Change	Low Yellow	Low Yellow	
Outcome 17	Complaints	6	No Change	Low Yellow	Low Yellow	
Outcome21	Records	86 (up 15)	Reduced Risk	High Green	Low Green	There are no changes in the rating of existing items but the new data items have been responsible for the decrease in risk.