

Volunteer Role Description

Role Title	Volunteer Community Driver
Where	Gloucestershire and Herefordshire (To suit your location and preference)
When	As agreed by team
Commitment	As required
Accountable to	Social Inclusion Team Manager
What we do	<p>2gether NHS Foundation Trust (2gether) provides specialist mental health and learning disability services to the people of Gloucestershire and Herefordshire.</p> <p>Our priority is to deliver quality services and exceptional customer experience. Our purpose is to make life better.</p> <p>Our core values are as follows:</p> <div style="display: flex; flex-direction: column; align-items: center;"> <div style="background-color: #1a522d; color: white; padding: 5px; margin-bottom: 2px;">S Seeing from a service user perspective</div> <div style="background-color: #4caf50; color: white; padding: 5px; margin-bottom: 2px;">E Excelling and improving</div> <div style="background-color: #00bcd4; color: white; padding: 5px; margin-bottom: 2px;">R Responsive</div> <div style="background-color: #2196f3; color: white; padding: 5px; margin-bottom: 2px;">V Valuing and respectful</div> <div style="background-color: #a1887f; color: white; padding: 5px; margin-bottom: 2px;">I Inclusive, open and honest</div> <div style="background-color: #ff9800; color: white; padding: 5px; margin-bottom: 2px;">C Can do</div> <div style="background-color: #ffeb3b; color: white; padding: 5px;">E Efficient, effective, economic and equitable</div> </div> <p>We expect our staff and volunteers share these values in order to create the best service possible.</p>
Why we want you	<p>We are looking for people to enable Service Users to access 2gether Trust services and activities.</p> <p>All mileage will be reimbursed at organisational rate.</p>

Role Tasks	<p>Under the guidance of the team:-</p> <ul style="list-style-type: none"> • Provide transport for people wishing to get to appointments. This maybe returning to visit home, access a health appointment or to participate in a leisure activity • Offer reassurance and engage in conversation as appropriate during the journeys <p>Report any concerns to Social Inclusion team.</p>
Skills and attributes you will need	<ul style="list-style-type: none"> • Interest in working with people with mental illness • Ability to communicate with a range of people with diverse needs • Patience • Compassion • Empathy • Ability to follow direction • Clean driving licence, MOT certificate, Insurance • Access to own transport
Most Challenging part of the role	<p>You will be lone working in a confided space with service users.</p>
Training required and how often this will need to be completed	<p>You will need to complete day 1 and day 2 of Corporate Induction. This will include -</p> <ul style="list-style-type: none"> ○ E learning Fire safety – every 2 years ○ E learning Inflection Control – every 3 years ○ E learning Manual handling – every 2 years ○ E learning information governance - annually ○ Safeguarding – once only – will be completed on the first day of Corporate Induction <p>Breakaway and conflict resolution training.</p> <p>If you are over the age of 45, you will also be required to have a driving assessment from our Working Well team.</p>